

Commitment & QSE Policy

Air Liquide Medical Systems designs, manufactures and puts on the market medical devices intended for patients requiring respiratory support, and gas control equipment used to supply medical gases at the hospital.

Fully aware of the expectations of the patients, their family and healthcare professionals, we have the will to offer to our customers, through our strategy, a range of devices which are:

- Reliable, effective, suited to the therapeutic requirements of the caregivers as well as to the physiological needs of the patients,
- Operating safely,
- Easily maintained,
- Environment-friendly,
- Fully complying with ethical and legal rules,

and developed in a work environment respecting the moral an physical integrity of the employees.

In order to achieve this, Air Liquide Medical Systems' strategic objectives set for 2017 include:

- Reducing the number of work accidents, aiming at the zero accident,
- Measuring and increasing the satisfaction of its customers and the reliability of its processes,
- Maintaining its ISO 13485 and ISO 14001 certificates,
- Uniting all its employees and stakeholders around a sustainable development approach,
- Decreasing energy and paper consumption, and maintaining its compliance with regard to waste management.

Through the *Policy Deployment*, I am committed to implementing all the measures and to providing all the necessary resources for:

- Our compliance with legal and regulatory requirements, particularly in the field of Quality,
 Safety and Environment, as detailed in our Quality Manual,
- The continued improvement of our Management System, in terms of customer satisfaction, prevention of any pollution on the environment and any contamination of our medical devices, and protection of the health of our employees.

I entrust the management of this approach to the Quality and Regulatory Affairs Department, notably through the *Sequoïa* project. I will personally ensure that this policy is implemented and communicated, especially by monitoring the progress achieved and the consistency of our system in management reviews.

Jean-Marc GINER, Chief Executive Officer

Air Liquide Medical Systems